

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	2378765
<b>Application Number:</b>	09604199
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	4800
<b>Title of Invention:</b>	System and method for automated and customizable agent availability and task assignment management
<b>First Named Inventor/Applicant Name:</b>	Robert H. Joyce
<b>Customer Number:</b>	24628
<b>Filer:</b>	James A. Scheer/Lisa Harris
<b>Filer Authorized By:</b>	James A. Scheer
<b>Attorney Docket Number:</b>	002950.P053
<b>Receipt Date:</b>	26-OCT-2007
<b>Filing Date:</b>	27-JUN-2000
<b>Time Stamp:</b>	17:38:44
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment was successfully received in RAM	\$460
RAM confirmation Number	2676
Deposit Account	230920
The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows: Charge any Additional Fees required under 37 C.F.R. Section 1.16 and 1.17	

### File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Amendment - After Non-Final Rejection	p96771amendment.PDF	566684	no	16
			54c0ac3061b0f4109ad249e97478b2db1e7b2006		
Warnings:					
Information:					
2	Extension of Time	p96771petition.PDF	70148	no	1
			fe9bc54a78ab04ac22249d40631f64069719c20dc		
Warnings:					
Information:					
3	Fee Worksheet (PTO-06)	fee-info.pdf	8191	no	2
			e0594f373e545a1411fb09adcb331232bae8ba946		
Warnings:					
Information:					
Total Files Size (in bytes):			645023		
This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.					
New Applications Under 35 U.S.C. 111					
If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.					
National Stage of an International Application under 35 U.S.C. 371					
If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.					
New International Application Filed with the USPTO as a Receiving Office					
If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.					